



Job Type: Internship  
Part-time/Full-time  
Primary Location: Oregon, Remote after training

**Full Job Description:**

**Company Overview:**

Columbia Collection Service, Inc, has been in business for over 35 years. Our business philosophy is to focus on serving the needs of our clients and consumers with a value-added, professional, and enthusiastic attitude. We work on behalf of our clients and strive to improve the industry as a whole educating and assisting consumers to improve their overall financial wellbeing. Columbia is an equal opportunity employer. All applicants will be considered for employment without attention to race, color, religion, sex, sexual orientation, gender identity, national origin, veteran, or disability status.

**Duties of Position:**

Columbia is currently seeking interns to support its Accounts Receivable, Client Services and Customer Service Departments. We are looking for someone who is organized, focused, and can work on different projects at one time. Qualified interns will be learning key fundamental business skills, as well as gain industry and organization knowledge through daily business interactions and job assignments. Interns will develop business, financial, and analytical skills needed for a career in management and financial services. Interns will be working in an incredibly fast-moving business in a strong team environment.

**Responsibilities:**

Daily tasks include, but are not limited to:

Assist Accounts Receivable Department with day-to-day needs, process customer and client name and/or address changes.

Assist in moving Paper Files to Electronic filing

Researching and updating company and industry policy and procedures and ability to collaborate with compliance team on identifying and resolving issues

Serves as the initial Accounts Receivable contact person for external and internal customers regarding Business-to-Business Accounts Receivable collections, problems, and questions. Interns will gain the ability to resolve collection issues while preserving consumer and client relationships.

Maintain accuracy, integrity, and completion of the accounts receivable portfolio by resolving invoice disputes and collecting past due balances.

Provide marketing, client services, data entry and sales support.

Other duties and responsibilities deemed necessary by management.

**Qualifications Requirements:**

Enrolled in, on vacation from, or is otherwise registered in High School, OR an Undergraduate Program (minimum 6 credit hours)

At least 18 years of age

Must be organized, have effective communication and interpersonal skills (both written and verbal)

Knowledge of accounting methods and business operations



Experience in use of Microsoft applications (Strong emphasis in Word & Excel)

Analytical, root cause analysis, and problem-solving skills with ability to take initiative

Must be self-motivated, detail-oriented, have creativity, discipline, and drive to accomplish the goal of the position and the team while having the flexibility to meet changing priorities.

Excellent work history in attendance, punctuality, and performance

Strong organization skills with ability to track activities and follow up

Good math skills

Tactful/Professional telephone etiquette

We would like interns to be able to work part time through the summer and fall semesters.

All are welcome: Columbia Collection Service, Inc values a diverse and culturally competent workforce. We are proud of our commitment to being an equal opportunity, affirmative action organization that does not discriminate against applicants on the basis of any protected class status, including disability status and protected veteran status. Individuals with diverse backgrounds and those who promote diversity and a culture of inclusion are encouraged to apply.

This job description is not necessarily an exhaustive list of responsibilities, skills, duties, requirements, efforts, or working conditions associated with the job. While this list is intended to be an accurate reflection of the current job, the company reserves the right to revise the functions and duties of the job or to require that additional or different tasks be performed when circumstances change (i.e., emergencies, changes in personnel, workload, rush jobs, or technological developments).

Shift Available:

Part-time and Full-Time

Monday through Friday 8:00 am to 5:00 PM

Please send an email to [cs@columbiacsi.com](mailto:cs@columbiacsi.com) to schedule an interview.

Columbia Collection Services, Inc., is an equal opportunity employer. Columbia Collection Services, Inc., is committed to providing its employees with an environment that is free of harassment, discrimination and intimidation. It is the policy of Columbia Collection Services, Inc., to comply with all applicable employment laws and regulations and to provide equal opportunity for all qualified persons and to not discriminate against any employee or applicant for employment because of race, color, religion, sex, age, national origin, disability, pregnancy, sexual orientation, veteran status, familial status, gender identity, change of sex, and/or transgender status, or any protected status. Candidates must possess authorization to work in the United States. This policy applies to recruitment and placement, promotion, training, transfer, retention, rate of pay and all other terms and conditions of employment. Employment and promotion decisions will be based solely on merit, ability, achievement, experience, conduct and other legitimate business reasons. Interested candidates should NOT submit a photograph or video with a résumé. Résumés containing a photograph or video will not receive consideration. All employment with Columbia Collection Services, Inc., is "at-will" employment. Continued employment with Columbia Collection Services, Inc., is not guaranteed and all employees may be subject to discharge or discipline without notice or cause, at the sole discretion of Columbia Collection Services, Inc. Reasonable accommodations may be made to enable individuals with disabilities to perform the essential functions